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AUG 03 2004

Certificate of Transmission Under 37 C.F.R. §1.8 Date of Transmission August 3, 2004

I hereby certify that this document and the documents referred to herein as attached are being transmitted via facsimile to the United States Patent and Trademark Office, Attn: Office of Petitions, to facsimile number (703) 872-9306 on the above indicated date of deposit.

Rhonda Dunn
Rhonda Dunn

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**In re Application of:** Quilici, et al.**Docket No.:** QUAC0002**Serial No. :** 09/532,509**Art Unit:** 3627**Filed:** 3/21/2000**Examiner:** McClellan, James**Title:** System And Method For Using Voice Over A Telephone To Access, Process, And Carry Out Transactions Over The Internet

August 3, 2004

Commissioner for Patents
Office of Petitions
P.O. Box 1450
Alexandria, VA 22313-1450

**RENEWED PETITION TO WITHDRAW THE HOLDING OF
ABANDONMENT UNDER 37 C.F.R. 1.81**

Dear Sir:

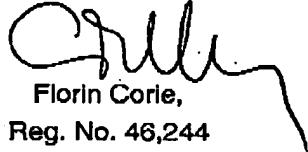
Applicant hereby request Reconsideration of the Petition to Withdraw the Holding of Abandonment, filed in the United States Patent and Trademark Office, on March 19, 2004.

1. The Notice of Abandonment was mailed on 12/11/2003 for failure to respond to the Final Office Action mailed on 5/20/2003.

2. Applicant submits that a Response to the Final Office Action was originally transmitted via facsimile on June 10, 2003.

3. Applicant hereby attaches a copy of the original Response, a copy of the Transmittal form bearing a signed Certificate of Transmission, and a copy of the Fax Confirmation Sheet.
4. Applicant hereby also attaches a Statement Under 27 C.F.R. 1.8(b)(3) attesting to the personal knowledge of sending the original Response by facsimile transmission on the date indicated on the certificate, by the person who signed the certificate.

Respectfully Submitted,



Florin Corle,
Reg. No. 46,244

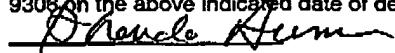
Customer No. 22,862

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AUG 03 2004

Certificate of Transmission Under 37 C.F.R. §1.8 Date of Transmission August 3, 2004

I hereby certify that this document and the documents referred to herein as attached are being transmitted via facsimile to the United States Patent and Trademark Office, Attn: Office of Petitions facsimile number (703) 872-9306 on the above indicated date of deposit.


Rhonda Dunn**OFFICIAL****IN THE UNITED STATES PATENT AND TRADEMARK OFFICE****In re application of:** Quilici, et al.**Docket No.:** QUAC0002**Serial No:** 09/532,509**Art Unit:** 3627**Filed:** 3/21/2000**Examiner:** McClellan, James**Title:** System And Method For Using Voice Over A Telephone To Access, Process, And Carry Out Transactions Over The Internet

August 3, 2004

Commissioner for Patents

Attn: Office of Petitions

P.O. Box 1450

Alexandria VA 22313-1450

STATEMENT UNDER 37 C.F.R. 1.8 (b)(3)

Applicant submits herewith the following statement:

1. My name is Rhonda Dunn and I am a patent administrator at Glenn Patent Group, the attorney for Applicant.
2. On June 10, 2003, I sent the original Response to the Final Office Action by facsimile transmission to the United States Patent and Trademark Office and signed the Certificate of Transmission attached to the Transmittal Form submitted in conjunction with the Response.

Respectfully Submitted,


Rhonda Dunn

Patent Administrator, Glenn Patent Group

Customer No. 22,862



UNITED STATES PATENT AND TRADEMARK OFFICE

QUA 0002

COMMISSIONER FOR PATENTS
 UNITED STATES PATENT AND TRADEMARK OFFICE
 P.O. Box 1450
 ALEXANDRIA, VA 22313-1450
www.uspto.gov

MAILED

JUN 03 2004

Glenn Patent Group
 3475 Edison Way, Suite L
 Menlo Park, CA 94025

DIRECTOR'S OFFICE
 TECHNOLOGY CENTER 3600

In re Application of : DECISION ON PETITION
 Alexander E. Quilici et al. : TO WITHDRAW THE
 Application No. 09/532,509 : HOLDING OF ABANDONMENT
 Filed: March 21, 2000 :
 For: SYSTEM AND METHOD FOR USING VOICE
 OVER A TELEPHONE TO ACCESS, PROCESS,
 AND CARRY OUT TRANSACTIONS OVER
 THE INTERNET

This is in reply to applicant's petition to withdraw the holding of abandonment under 37 CFR 1.181, filed in the United States Patent and Trademark Office, on March 19, 2004.

The petition is **DISMISSED**.

The application was held abandoned for failure to timely respond to a final Office action mailed May 20, 2003 and a Notice to that effect was mailed December 11, 2004.

Applicant states that a response to the final Office action was originally transmitted by facsimile on June 10, 2003.

Any petition to withdraw the holding of abandonment based upon a Certificate of Transmission by facsimile must provide the following:

- (1) A copy of the original response bearing a signed Certificate of Transmission which includes the date of signing; and
- (2) A statement under 37 CFR 1.8(b)(3) attesting to the personal knowledge of transmitting the original response on the date indicated on the Certificate of Transmission (see 37 CFR 1.8 and MPEP 512).

While meeting requirement (1) above, the petition fails under requirement (2) to provide a proper statement under 37 CFR 1.8(b)(3) attesting to personal knowledge of sending the original response by facsimile transmission on the date indicated on the certificate by the person who signed the certificate.

RECEIPT	
JUN 7 2004	
GLENN PATENT GROUP	

DOCKETED

By: _____
 Date: 07/08/04

Any request for reconsideration of this decision must be submitted within **TWO (2) MONTHS** from the mail date of this decision. Extensions of time under 37 CFR 1.136(b) are permitted. The reconsideration request should include a cover letter entitled "Renewed Petition to Withdraw the Holding of Abandonment Under 37 CFR 1.81."



Kenneth J. Dorner
Special Programs Examiner
Patent Technology Center 3600
(703) 308-0866

KJD/vdb: 6/02/04

08/03/2004 TUE 16:53 FAX 650 474 8401 GLENN PATENT GROUP

4007/009

*** TX REPORT ***

TRANSMISSION OK

JOB NO. 4039
DESTINATION ADDRESS 17033057687
PSWD/SUBADDRSS
DESTINATION ID
ST. TIME 06/10 13:26
USAGE T 00'47
PGS. 2
RESULT OK

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6/10/03

PTO/SB/21 (03-03)

Approved for use through 04/30/2003. OMB 0651-0031
U.S. Patent and Trademark Office; U.S. DEPARTMENT OF COMMERCE

Under the Paperwork Reduction Act of 1995, no persons are required to respond to a collection of information unless it displays a valid OMB control number.

TRANSMITTAL
FORM

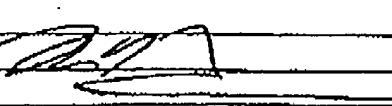
(to be used for all correspondence after initial filing)

Application Number	09/532,509		
Filing Date	3/21/2000		
First Named Inventor	Quillci, et al.		
Art Unit	3627		
Examiner Name	McGellan, James		
Total Number of Pages in This Submission	2	Attorney Docket Number	QUAC0002

ENCLOSURES (Check all that apply)

<input type="checkbox"/> Fee Transmittal Form <input type="checkbox"/> Fee Attached <input checked="" type="checkbox"/> Amendment/Reply <input type="checkbox"/> After Final <input type="checkbox"/> Affidavits/declaration(s) <input type="checkbox"/> Extension of Time Request <input type="checkbox"/> Express Abandonment Request <input type="checkbox"/> Information Disclosure Statement <input type="checkbox"/> Certified Copy of Priority Document(s) <input type="checkbox"/> Response to Missing Parts/ Incomplete Application <input type="checkbox"/> Response to Missing Parts under 37 CFR 1.52 or 1.53	<input type="checkbox"/> Drawing(s) <input type="checkbox"/> Licensing-related Papers <input type="checkbox"/> Petition <input type="checkbox"/> Petition to Convert to a Provisional Application <input type="checkbox"/> Power of Attorney, Revocation <input type="checkbox"/> Change of Correspondence Address <input type="checkbox"/> Terminal Disclaimer <input type="checkbox"/> Request for Refund <input type="checkbox"/> CD, Number of CD(s) _____	<input type="checkbox"/> After Allowance Communication to a Technology Center (TC) <input type="checkbox"/> Appeal Communication to Board of Appeals and Interferences <input type="checkbox"/> Appeal Communication to TC (Appeal Notice, Brief, Reply Brief) <input type="checkbox"/> Proprietary Information <input type="checkbox"/> Status Letter <input type="checkbox"/> Other Enclosure(s) (please identify below): <input type="checkbox"/> Remarks
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SIGNATURE OF APPLICANT, ATTORNEY, OR AGENT

Firm or Individual	Kirk O. Wong
Signature	
Date	6/10/2003

PTO/SB/21 (03-03)

Approved for use through 04/30/2003. OMB 0651-0031

U.S. Patent and Trademark Office; U.S. DEPARTMENT OF COMMERCE

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**TRANSMITTAL
FORM**

(to be used for all correspondence after initial filing)

Total Number of Pages in This Submission

Application Number	09/532,508
Filing Date	3/21/2000
First Named Inventor	Quilici, et al.
Art Unit	3627
Examiner Name	McClellan, James

2

Attorney Docket Number

QJAC0002

ENCLOSURES (Check all that apply)

<input type="checkbox"/> Fee Transmittal Form	<input type="checkbox"/> Drawing(s)	<input type="checkbox"/> After Allowance Communication to a Technology Center (TC)
<input type="checkbox"/> Fee Attached	<input type="checkbox"/> Licensing-related Papers	<input type="checkbox"/> Appeal Communication to Board of Appeals and Interferences
<input checked="" type="checkbox"/> Amendment/Reply	<input type="checkbox"/> Petition	<input type="checkbox"/> Appeal Communication to TC (Appeal Notice, Brief, Reply Brief)
<input type="checkbox"/> After Final	<input type="checkbox"/> Petition to Convert to a Provisional Application	<input type="checkbox"/> Proprietary Information
<input type="checkbox"/> Affidavits/declaration(s)	<input type="checkbox"/> Power of Attorney, Revocation	<input type="checkbox"/> Status Letter
<input type="checkbox"/> Extension of Time Request	<input type="checkbox"/> Change of Correspondence Address	<input type="checkbox"/> Other Enclosure(s) (please identify below):
<input type="checkbox"/> Express Abandonment Request	<input type="checkbox"/> Terminal Disclaimer	
<input type="checkbox"/> Information Disclosure Statement	<input type="checkbox"/> Request for Refund	
<input type="checkbox"/> Certified Copy of Priority Document(s)	<input type="checkbox"/> CD, Number of CD(s)	
<input type="checkbox"/> Response to Missing Parts/ Incomplete Application		Remarks
<input type="checkbox"/> Response to Missing Parts under 37 CFR 1.52 or 1.53		

SIGNATURE OF APPLICANT, ATTORNEY, OR AGENT

Firm or Individual

Kirk D. Wong

Signature

Date

6/10/2003

703-305-7687

CERTIFICATE OF TRANSMISSION/MAILINGI hereby certify that this correspondence is being facsimile transmitted to the USPTO or deposited with the United States Postal Service with sufficient postage as first class mail in an envelope addressed to: Commissioner for Patents, Washington, DC 20231 on this date: 6/10/2003

Typed or printed

Rhonda Dunn

Signature

Date 6/10/2003

This collection of information is required by 37 CFR 1.5. The information is required to obtain or retain a benefit by the public which is to file (and by the USPTO to process) an application. Confidentiality is governed by 35 U.S.C. 122 and 37 CFR 1.14. This collection is estimated to take 12 minutes to complete, including gathering, preparing, and submitting the completed application form to the USPTO. Time will vary depending upon the individual case. Any comments on the amount of time you require to complete this form and/or suggestions for reducing this burden, should be sent to the Chief Information Officer, U.S. Patent and Trademark Office, U.S. Department of Commerce, Washington, DC 20231. DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS. SEND TO: Commissioner for Patents, Washington, DC 20231.

If you need assistance in completing the form, call 1-800-PTO-9789 (1-800-786-9199) and select option 2.

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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of: Quilici, et al.

Docket No.: QUAC0002

Serial No. : 09/532,509

Art Unit: 3627

Filed: 3/21/2000

Examiner: McClellan, James

Title: SYSTEM AND METHOD FOR USING VOICE OVER A TELEPHONE TO
ACCESS, PROCESS, AND CARRY OUT TRANSACTIONS OVER THE INTERNET

June 10, 2003

Mail Stop Non-Fee Amendment
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

RESPONSE

Sir:

This Amendment is responsive to the Office Action, dated May 20, 2003, for the above-identified patent application.

Election

Applicant hereby elects without traverse Group II, Claims 9-22, to be examined in the above-identified application.

Respectfully Submitted,


Kirk D. Wong
Reg. No. 43,284

Customer No. 22862